THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

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JANUARY – APRIL 2019 TRIMESTER

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT STUDIES

REGULAR / ODEL PROGRAMME

SDS 401: STRATEGIC PLANNING TECHNIQUES

Date: APRIL 2019 **Duration: 2 Hours INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions** Q1. Using a company or industry/organization of your choice, use the SWOT a) analyses to analyze the internal environment of the company/industry or organization. (15 marks) Explain in detail **five** characteristics of a strategic decision. **(5 marks)** b) Describe in detail what a company mission is and explain four c) characteristics of a good mission statement. (5 marks) Discuss five benefits of strategic planning d) (5 marks) With use of examples, explain and differentiate the following terms: Q2. a) Goals and objectives i) (5 marks) ii) Strategy formulation and strategy implementation (5 marks) b) Explain in detail the process of strategy formulation. (10 marks) Q3. "PESTEL Analysis is considered a valuable strategic planning tool/technique". Discuss citing examples. (20 marks) Q4. Write brief notes on the following: a) Strategy (5 marks)

b)

c)

Planning

Strategic decisions

(5 marks)

(5 marks)

d) Strategy evaluation and strategic control

(5 marks)

Q5. According to Michael Porter what determines the level of competitive intensity in an organization? (20 marks)

END