



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

JANUARY – APRIL 2019 TRIMESTER

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT STUDIES

REGULAR PROGRAMME

SDS 214: CONFLICT RESOLUTION AND MANAGEMENT

Date: APRIL 2019

Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions

- Q1. a) Explain the following concepts:
- i) Negotiation (2 Marks)
 - ii) Mediation (2 Marks)
 - iii) Arbitration (2 Marks)
 - iv) Reconciliation (2 Marks)
- b) Present a practical example of the life cycle of conflict. (12 Marks)
- c) Describe gender dimension of conflict in your community (10 Marks)
- Q2. a) Clearly state and discuss stages of Negotiation (10 Marks)
- b) State and explain three particular courses of conflict between states (10 Marks)
- Q3. Write short notes on the following terminologies:
- i) Avoiding (5 Marks)
 - ii) Conflict resolution (5 Marks)
 - iii) Accommodating (5 Marks)
 - iv) Competing (5 Marks)
- Q4. a) Discuss the role of four various actors in the process of conflict resolution (10 Marks)
- b) Explain gender dimensions of gender conflict within Kenya (10 Marks)

Q5. Discuss four roles of the third party in any type of conflict.

(20 Marks)

END