



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

JANUARY – APRIL 2019 TRIMESTER

FACULTY OF COMMERCE

DEPARTMENT OF MARKETING AND MANAGEMENT

REGULAR PROGRAMME

CMH 311: HUMAN RESOURCE MANAGEMENT

Date: APRIL 2019

Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions

- Q1. a) Explain the benefits of internal mobility to an organization. **(6 marks)**
- b) Describe the welfare measures taken by an organization inside the work place. **(8 marks)**
- c) Describe the ways in which an employee may be separated from an organization. **(6 marks)**
- d) Explain the objectives of discipline in an organization. **(10 marks)**
- Q2. a) Explain what Human Resource Management is and give its brief history. **(10 marks)**
- b) Discuss the current trends in compensation. **(10 marks)**
- Q3. a) What are the principles of Performance Management? **(10 marks)**
- b) Discuss five main factors affecting the choice of training methods. **(10 marks)**
- Q4. a) Explain the process of performance management giving examples. **(10 marks)**
- b) With relevant examples, explain the functions of a trade union? **(10 marks)**

END