



# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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**MAIN EXAMINATION**

**SEPTEMBER – DECEMBER 2019 TRIMESTER**

**SCHOOL OF BUSINESS**

**MBA PROGRAMME**

**CMM 600 – WRITTEN COMPREHENSIVE: HUMAN RESOURCES  
MANAGEMENT**

**Date: DECEMBER 2019**

**Duration: 3 Hours**

**INSTRUCTIONS: Answer ALL Questions**

- Q1. Write out five recommendations you will make with respect to recruitment and selection, training and development, compensation and benefits, and employee relations. Justify your recommendation. **(25 marks)**
- Q2. Develop 10 question structured interview form Ron Brawn Service center managers can use to interview experienced technicians? **(25 marks)**
- Q3. If you were Ron Brown would you implement the professor's recommendation addressing:  
a) Presenteeism problem,  
b) skill-based pay plans.  
Why or why not. Justify your answer thoroughly. **(25 marks)**
- Q4. Apply the typical characteristics of a good foot ball team ( E.g. the French team that has won the world cup recently) to any company well known to you i.e. what lessons can be learned ? **(25 marks)**

**\*END\***