THE CATHOLIC UNIVERSITY OF EASTERN AFRICA



A. M. E. C. E. A

MAIN EXAMINATION

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AUGUST - DECEMBER 2018 TRIMESTER

FACULTY OF COMMERCE

DEPARTMENT OF MARKETING AND MANAGEMENT

REGULAR PROGRAMME

GSE 105 / CMT 104 / LIS 102: ENTREPRENEURSHIP

Date: DECEMBER 2018 Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions

Read the case of Mr. Mohammed Kassa and answer the following questions

TRADER IN GRASSHOPPER DELICACY HOPS

Mr. Mohammed Kassa, 54, has educated his children, the firstborn up to university, and built two bungalows from selling fried grasshoppers. On average, the father of four makes Tsh80,000 (Ksh5,000) daily after settling other costs. Kassa started selling fried grasshoppers, known in Kiswahili as *senene*, in Bukoba, Tanzania, about a decade ago. Today, he has opened outlets in all major towns in Tanzania and even exports the delicacy to Saudi Arabia and Europe. "Kazi ni kujitahidi, kama wewe ni mvivu utakufa masikini lakini ukitumia akili, utajiri ni wako." (Business is about hard work, if you are lazy, you will die poor. But if you utilize your brains, you will become wealthy," he says. "My first born is in university, and another one graduated from a tertiary college, and has secured employment. Two others have completed secondary education, and are waiting to join college.

"The last born is in Form One." he says with a smile of satisfaction He has built two permanent houses in Bukoba - a four-bedroom bungalow and another three-bedroom house - from his venture. Kassa, whom locals refer to as *Baba Senene*, was the first person to start selling fried grasshoppers in Bukoba, ten years ago. Today, he has built a business empire and hires about 50 casuals daily. His business brand name is Super Senene. "It was difficult and challenging as people would not understand how a grown up man would sell fried insects," he recalls. "One of the challenges I faced was convincing people from

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communities that do not eat grasshoppers to try them. It is only the Haya who have been eating grasshoppers for ages." he explains. Being an astute businessman, he says, he knew the tricks of winning over customers.

"I would suggest to a potential buyer to taste a spoonful of the delicacy for free, and then spit it out," he says laughing. "When they swallowed and smacked their tips instead of spitting out, I immediately knew I had won the customer over" he says. He, however, says the Maa and Makonde tooks along time to accept the delicacy. Despite stiff competition from more than 50 other senene traders in Bukoba, Kassa has maintained loyal customers.

"I eat grasshoppers while taking alcohol, and with ugali, rice, and even tea. In fact, they are popular with drinkers in bars," says Hamis Magesa, 36, who works with a non-governmental organization in Bukoba. Kassa has about 50 casuals, 20 women and 30 men, who he pays according to the amount of work done. The workers earn between Tsh4,000 and Tsh 8,000 (Ksh. 250 and Ksh.500 daily. The affable, elderly man has received several awards for providing an alternative to the foods many people are used to, Kassa has received recognition from President Jakava Kikwete and the Trade Minister. The President and other dignitaries visited his stall at the Dar er Salaam International Trade Fair, an annual event that attracts thousands of businessmen from all over the world. The VIPs congratulated him for promoting grasshopper eating. For the last three years, Kassa has been declared the best grasshopper seller in east Africa's largest country during the exhibition held every July. The dark-skinned man not only sells the insects which are rich in protein, but also prepares them. He oversees his stall at Soko Kuu, while his wife, Hidaya Kassa, supervises the frying of the insects.

"Last year, the president urged me to open an outlet in Dar es Salaam," he says. He says he is taking the president's challenge seriously. How the delicacy is harvested and cooked. There are specialists who trap the grasshoppers using strong light where they hit a board and falls into huge container. Kassa's employees then mix the insects with cassava flour to minimize peeling and removal of wings, tails and antennae easy. They (insects) are then washed and dried. Onions and salt are added before they are deep-fried until the turn golden brown.

Required:

- a) Analyze the entrepreneurial traits of Mr. Mohammed Kassa (10 marks)
- b) What entrepreneurial lessons can you learn from the case? (10 marks)
- c) Identify the environmental factors that influenced Mr. Mohammed Kassa to become an entrepreneur (10 marks)
- Q2. a) Explain the managerial functions of entrepreneurs (10 marks)
 - b) Marketing is an essential element of entrepreneurship. Discuss (10 marks)

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- Q3. a) Explain the following types of entrepreneurship:
 i) Individual entrepreneurship (5 marks)
 ii) Minority entrepreneurship (5 marks)
 - b) Discuss **five** challenges facing small businesses in Africa (10 marks)
- Q4. a) Critically analyze the statement that "all you need in entrepreneurship is money." (10 marks)
 - b) Explain the personal and psychological entrepreneurship determinants (10 marks)

END