



# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

**A. M. E. C. E. A**

**MAIN EXAMINATION**

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**AUGUST – DECEMBER 2018 TRIMESTER**

**FACULTY OF ARTS AND SOCIAL SCIENCES**

**DEPARTMENT OF DEVELOPMENT STUDIES**

**ODEL PROGRAMME**

**SDS 407: SOCIOLOGY OF SOCIAL SERVICE DELIVERY SYSTEMS**

**Date: DECEMBER 2018**

**Duration: 2 Hours**

**INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions**

- Q1. a) Explain the relevance of Non-government organizations in service delivery  
(5 Marks)
- b) Briefly discuss two examples of protection work in agriculture in Kenya  
(5Marks)
- c) Give any four attributes of a system  
(5Marks)
- d) What are the critical lessons to be learned in the debate on public sector and private sector provision of services?  
(5Marks)
- e) Why is corruption and lack of transparency in service delivery in any sector a serious issue to be addressed?  
(5 Marks)
- Q2. a) Describe three of the factors contributing to provision of low cost housing in Kenya?  
(12 Marks)
- b) Explain which main problems, in your view, affect public service delivery?  
(8 Marks)
- Q3. a) Write a short essay on how building codes negatively affect the construction of reasonably priced housing for most people?  
(10 marks)

- b) Illustrate with relevant examples three factors that contribute to a reduced provision of low cost housing in Kenya? **(10 Marks)**
- Q4. Describe, with examples, three fundamentally different ways of designing subsidies for the poor that have both beneficial and adverse aspects in service delivery **(20 Marks)**
- Q5. State advantages and disadvantages of privatization in service delivery in any selected sector **(20 Marks)**

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