



# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

**A. M. E. C. E. A**

**MAIN EXAMINATION**

**MAY – JULY 2018 TRIMESTER**

**FACULTY OF ARTS AND SOCIAL SCIENCES**

**DEPARTMENT OF DEVELOPMENT STUDIES**

**ODEL PROGRAMME**

**SDS 407: DEVELOPMENT THEORY II**

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**Date: JULY 2018**

**Duration: 2 Hours**

**INSTRUCTIONS: Answer Question ONE and any other TWO Questions**

- Q1. a) How would you define the term social service delivery mean to you? **(3 Marks)**
- b) What are basic social services designed to provide in society? **(4 Marks)**
- c) The private sector are found active in certain sectors more than others. Explain why this is so? **(6 Marks)**
- Q2. a) Challenges faced by people employed in social delivery services.
- b) Describe three of the reorganization strategies have been implemented in the water sector in Kenya or your country of origin
- Q3. a) Illustrate with examples the key attributes of a service? **(8 Marks)**
- b) Why is corruption such a big impediment in social service delivery in many poor countries? What reasons have been given to cover corrupt practices in service delivery? **(12 Marks)**
- Q4. a) Describe some aspects of equitable access to basic utilities. **(8 Marks)**
- b) Discuss any SIX principles of service delivery **(12 Marks)**

Q5. Explain with relevant examples the relevance of NGO /Government partnership in services delivery? **(20 Marks)**

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