



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

MAY – JULY 2018 TRIMESTER

FACULTY OF SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

EVENING EXAMINATION

LIS 313: INFORMATION RETRIEVAL AND REFERENCE

Date: JULY 2018

Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions

- Q1. a) Define and give an example of each of the following terms
- i) Information Retrieval (IR) **(2 marks)**
 - ii) Information Retrieval System (IRS) **(2 marks)**
 - iii) Database **(2 marks)**
 - iv) Metadata **(2 marks)**
 - v) Reference service **(2 marks)**
 - vi) Digital Reference **(2 marks)**
- b) Reference is a four-step process. Explain. **(10 marks)**
- c) Briefly discuss the advantages and disadvantages of the Boolean model **(8 marks)**
- Q2. a) Explain how an Information Retrieval System works **(10 marks)**
- b) What are the factors to consider in the design of Information Retrieval System? **(10 marks)**
- Q3. Discuss in detail factors that affect the performance of the Information Retrieval System **(20marks)**
- Q4. a) Identify and explain six criteria for the evaluation of an information retrieval system **(10 marks)**

- b) Explain five major steps involved in the evaluation of an information retrieval system **(10 marks)**
- Q5. a) Define and give an example of each of the following terms
- i) Indexing **(2 marks)**
 - ii) Thesaurus **(2 marks)**
 - iii) Exhaustivity **(2 marks)**
 - iv) Specificity **(2 marks)**
- b) Name and explain SEVEN types of Indexes **(14 marks)**

END