THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

JANUARY - APRIL 2018 TRIMESTER

FACULTY OF SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

EVENING PROGRAMME

LIS 112: INTRODUCTION TO INTERNET TECHNOLOGY

Date: APRIL 2018 **Duration: 2 Hours INSTRUCTIONS:** Answer Question ONE and ANY OTHER TWO Questions Q1. a) What are the major factors that search engines consider in relevance ranking for a web page/document? (5Marks) b) Write the following acronyms in full (3 Marks) i) **HTTP** ii) **FTP SMTP** iii) What is an URL? c) (3Marks) d) Apart from Twitter name other FOUR social networking tools which can be used in provision of information services in libraries (2 Marks) e) How can a university library use Twitter to promote its services (8Marks) f) Briefly explain why directories are different from search engines? (6Marks) In relation to search engines what is the work of "spiders"? (3Marks) g) Q2. a) List **THREE** types of Boolean logic operators and briefly explain how each help in refining a search in a retrieval information system (9 Marks)

- b) Using relevant examples explain **THREE** tools used in searching the internet **(6 Marks)**
- c) What is the difference between Google and Yahoo search engines (5Marks)
- Q3. a) Briefly describe the THREE components of an internet search engine (6Marks)
 - b) What is a HTML? (2Marks)
 - c) Explain briefly what is the work of HTML (4 Marks)
 - d) What is a website? (3Marks)
 - e) Using a library of your choice write down the purpose for creating a web site for the library and information service (5 Marks)
- Q4. a) Discuss any FIVE criteria you would use to evaluate a search engine as a reference librarian. (10Marks)
 - b) What are the challenges associated with the adoption of social networking tools in library work (10 Marks)
- Q5. a) Name and explain two types of indexing methods used by various search engines (4 Marks)
 - b) As a reference librarian in a university library outline the reasons why you would prefer to use social networking sites in your work (6 marks)
 - c) You are contracted by a university library to develop their library website, briefly explain the information you would include in their home page (6 Marks)
 - d) List **TWO** tools used in evaluating the quality of internet resources and explain how they work (4Marks)

END