THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

A. M. E. C. E. A

MAIN EXAMINATION

JANUARY – APRIL 2018 TRIMESTER

FACULTY OF SCIENCE

DEPARTMENT OF COMPUTER AND LIBRARY SCIENCE

REGULAR PROGRAMME

CMT 101: COMPUTER HARDWARE AND SOFTWARE

Date: APRIL 2018	**Duration: 2 Hours**
INSTRUCTIONS: Answer Question ONE and any other TWO Questions	

Q1.　a)　Differentiate between CPU and Chipset and clearly give their functions.
(2 marks)

　　b)　Explain what the following Acronyms are in computing
(6 marks)

　　　　i) SIMM　　　　　　　　　　v) PCI
　　　　ii) SATA　　　　　　　　　　vi) IDE
　　　　iii) DIMM　　　　　　　　　　vii) CMOS

　　c)　Outline the TWO major classifications of storage and give an example of each **(4 marks)**

　　d)　List and explain THREE methods of improving performance in a Processor **(6 marks)**

　　e)　Outline and explain the THREE major components of a processor
(6 marks)

　　f)　Outline the various Simple things that are done to solve overheating problems in a computer **(6 marks)**

Q2.　a)　What are the FIVE questions to ask when upgrading the memory of a computer **(10 marks)**

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b) Outline the FIVE major precautions to take when installing new memory modules **(5 marks)**

c) List and explain some of the trouble shooting tasks for memory problems **(5 marks)**

Q3. a) Explain what SCSI is Technology **(4 marks)**

b) Outline the main advantages and disadvantages of Fibre channel SCSI technology **(6 marks)**

c) List and explain the precautions to take when handling CDs, DVDs, and BDs **(7 marks)**

d) Outline THREE methods that can be used to Protect private data on hard drives **(3 marks)**

Q4. a) List the most important points to consider when caring for Note books **(15 marks)**

b) Outline THREE methods that are used to install a printer **(3 marks)**

c) Name two ways in which one can use in Extending printer working life **(2 marks)**

Q5. a) When upgrading a computer, list the steps on how one goes about Dealing with unrecognized add-on or error message? **(7 marks)**

b) What are the Factors that affect capacity, features, and performance in a DIMM **(8 marks)**

c) Differentiate between SRAM and DRAM **(5 marks)**

END

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