



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

A. M. E. C. E. A

MAIN EXAMINATION

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AUGUST – DECEMBER 2016 TRIMESTER

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT STUDIES

REGULAR PROGRAMME

SDS 214: CONFLICT RESOLUTION AND MANAGEMENT

Date: DECEMBER 2016

Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions

- Q1. a) Explain the meaning of the following terminologies
- i) Peacemaking (3 marks)
 - ii) Arbitration (3 marks)
- b) Discuss THREE styles of conflict management. (6 marks)
- c) In your own view describe THREE causes of conflict within churches. (10 marks)
- d) Write short notes on the following terminologies.
- i) Mediation (2 marks)
 - ii) Reconciliation (2 marks)
 - iii) Negotiation (2 marks)
 - iv) Dilemma (2 marks)
- Q2. a) Explain the life cycle of conflict. (10 marks)
- b) Describe the role of the following actors in conflict management
- i) Media
 - ii) Churches (10 marks)
- Q3. a) In your own view explain how you can resolve conflict between Kenya and Uganda over land boundary. (10 marks)
- b) Discuss the process of conflict resolution. (10 marks)

- Q4. a) Explain in detail the system theory of conflict. **(10 marks)**
- b) Explain THREE approaches used in the process of conflict transformation. **(10 marks)**
- Q5. a) Discuss gender dimensions of conflict within Kenya. **(10 marks)**
- b) Describe how you can use avoiding and collaborating styles in your choice of conflict. **(10 marks)**

END