THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

AUGUST - DECEMBER 2016 TRIMESTER

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

REGULAR PROGRAMME

SPO 253: INTRODUCTION TO PUBLIC ADMINISTRATION

Date: DECEMBER 2016 **Duration: 2 Hours** INSTRUCTIONS: Answer Question ONE and ANY other TWO Questions Q1. Define public administration a) (5 marks) b) What are the key distinctions between public and private administration? (10 marks) Critically discuss the key theories of public administration. (15 marks) c) Q2. With the use of diagrams, describe the public policy process (10 marks) a) Discuss some of the challenges of policy implementation in Africa b) (10arks) Why is corruption such a problem in African governments? Q3. (20 marks) Q4. a) What is the best way to measure the success of government programs? (10marks) b) How do governments determine the will of the people? (10 marks) Q5. With reference to the Kenyan context, critically discuss the benefits and challenges of the process of decentralization? (20 marks) *END*