



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

A. M. E. C. E. A

MAIN EXAMINATION

MAY - JULY 2016 TRIMESTER

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT STUDIES

REGULAR PROGRAMME

SDS 214: CONFLICT RESOLUTION AND MANAGEMENT

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Date: JULY 2016

Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions

- Q1. a) Distinguish between binding and non-binding arbitration in conflict resolution and management. **(5 marks)**
- b) Show the need for the negotiator to be alert of the trade off between human urgency and agreement detail. **(5 marks)**
- c) As a conflict resolution and management practitioner, show how you will get a respected and neutral arbitration panel. **(5 marks)**
- d) Make recommendations on how to deal with sidelined issues in conflict resolution and management. **(5 marks)**
- e) Show the danger of too much involvement of civil society in conflict resolution and management. **(5 marks)**
- f) Identify other benefits that a judicial settlement conference judge gets apart from the monetary. **(5 marks)**
- Q2. a) Discuss the cases in which mediation may be appropriate in conflict resolution and management. **(10 marks)**

- b) Explain the various ways through which upbringing can bring conflict. **(10 marks)**
- Q3. a) Analyze the various causes of data conflicts. **(10 marks)**
- b) Elaborate on the consequences of a failure to resolve or manage conflict. **(10 marks)**
- Q4. a) Discuss the challenges that are facing conflict in Africa. **(10 marks)**
- b) Explain the benefits of involving women in conflict resolution and management. **(10 marks)**
- Q5. a) Explain the deadlock stage in the conflict life cycle. **(10 marks)**
- b) Discuss the benefits of resolving conflicts effectively. **(10 marks)**

END