



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

MAY – JULY 2015 TRIMESTER

FACULTY OF SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

REGULAR PROGRAMME

LIS 300: KNOWLEDGE MANAGEMENT

Date: JULY 2015

Duration: 2 Hours

INSTRUCTIONS: Question ONE is COMPULSORY and ANY OTHER TWO Questions

- Q1. a) Using examples where applicable, explain the meaning of the following:
- i Data. **(1 mark)**
 - ii Information. **(1 mark)**
 - iii Knowledge. **(1 mark)**
 - iv Knowledge management. **(1 mark)**
 - v Explicit knowledge. **(1 mark)**
- b) Compare the first and the second generation knowledge management. **(15 marks)**
- c) Highlight the objectives of knowledge management in organizations. **(6 marks)**
- d) Briefly explain the FOUR processes of knowledge management. **(4 marks)**
- Q2. Describe the FOUR pillars of knowledge management. **(20 marks)**
- Q3. Briefly describe the FIVE stages in implementing knowledge management. **(20 marks)**

Q4. Giving examples briefly describe any TWO knowledge sharing and dissemination tools. **(20 marks)**

END