



# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

**A. M. E. C. E. A**

**MAIN EXAMINATION**

**MAY - JULY 2015 TRIMESTER**

**FACULTY OF ARTS AND SOCIAL SCIENCES**

**DEPARTMENT OF DEVELOPMENT STUDIES**

**REGULAR PROGRAMME**

**SDS 407: SOCIOLOGY OF SOCIAL SERVICES DELIVERY SYSTEM**

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**Date: JULY 2015**

**Duration: 2 Hours**

**INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions**

- Q1. a) Write short notes on the following concepts
- i Social services. **(3 marks)**
  - ii Social services delivery system. **(3 marks)**
  - iii System. **(3 marks)**
  - iv Service delivery. **(3 marks)**
- b) Define the term service and discuss what distinguishes it from a product. **(10 marks)**
- c) Discuss why the provision and social services in important in social groups. **(8 marks)**
- Q2. Discuss with relevant examples at least TEN tenets of a good social services delivery policy framework. **(20 marks)**
- Q3. a) Discuss your understanding of state private sector partnerships in relation to the provision of social services. **(8 marks)**
- b) Discuss the arguments for the increasing role of the private sector in social service provision among poor nations. **(12 marks)**

- Q4. a) Highlight the key actors in the provision of social services. **(6 marks)**
- b) Critically discuss the roles of both the private and public sectors in the provision of social services. **(14 marks)**
- Q5. Discuss with relevant examples the key challenges in the provision of social services among poor countries. **(20 marks)**

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