



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

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MAIN EXAMINATION

JANUARY – APRIL 2014 TRIMESTER

FACULTY OF COMMERCE

MBA- PROGRAMME

**CMH 612: HUMAN RESOURCES TRAINING AND MANAGEMENT
DEVELOPMENT**

Date: APRIL 2014

Duration: 3 Hours

INSTRUCTIONS: Answer ALL the Questions

Q1. New Skills for MATRIX

- a) Is this a training problem? Explain. **(4 marks)**
- b) What should be Alok's line of action for the next few weeks? Justify. **(5 marks)**
- c) Do you think that age could be playing a role in this case? **(2 marks)**
- d) Do you think training needs were identified properly? Why? **(4 marks)**
- e) In what areas should we train our employees? **(5 marks)**
- Q2. Based on your own experience or upon your studies of organizations, is continuous learning at the workplace more or less important for some organizations than others? If so, why? **(20 marks)**
- Q3. Discuss the concept of organizational development clearly showing the advantages and disadvantages of organizational development to a manufacturing company. **(20 marks)**

- Q4. Using specific examples to illustrate your answer, discuss the training methods that you would use to train a medical doctor. What are the benefits of training your employees? **(20 marks)**
- Q5. “Career management and development is a responsibility of all players in the organizational”. Discuss this statement clearly showing the roles of each of the players. **(20 marks)**

END