

# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

A. M. E. C. E. A

## MAIN EXAMINATION

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## JANUARY – APRIL 2014 TRIMESTER

## FACULTY OF COMMERCE

### DEPARTMENT OF MARKETING AND MANAGEMENT

### **REGULAR PROGRAMME**

### CMK 423: STRATEGIC MARKETING

Date: APRIL 2014	Duration: 2 Hours
INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions	

- Q1. a) Explain FOUR ways that a company can develop competitive advantage. (8 marks)
  - b) Highlight THREE characteristics of strategic decisions. (3 marks)
  - c) As a marketing strategist, what measures would you put into place to ensure effective control and proper implementation of marketing strategies? (6 marks)
  - d) Explain **THREE** marketing strategies that you can use in mature and declining markets. (6 marks)
  - e) Explain why it is necessary to carry out Strategic Business Unit Analysis. (7 marks)
- Q2. Using a company operating in Africa, carry out a detailed market analysis and explain its relevance in identifying opportunities and threats existing in the environment. (20 marks)

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ISO 9001:2008 Certified by the Kenya Bureau of Standards

- Q3. As a marketing specialist, your duty is to ensure that your company thrives in a competitive environment. Using a company of your own choice, analyze its internal and micro environment and clearly develop a SWOT grid using the information gained.
  (20 marks)
- Q4. Establish the relationship that exists between environmental analysis, gap analysis, strategy development and implementation. Use practical examples. (20 marks)

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