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MAIN EXAMINATION

JANUARY – APRIL 2015 TRIMESTER

FACULTY OF SCIENCE

DEPARTMENT OF MATHEMATICS AND COMPUTER SCIENCE

REGULAR PROGRAMME

DIT 010: INTRODUCTION TO HARDWARE AND TECHNICAL SUPPORT

Date: April 2015	Duration: 2 Hours
INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions	

Q1. a) Briefly describe the following terminologies as used in computer hardware technical support.
   i)   Boot

   ii)   Bus

   iii) Troubleshoot

   iv)   Electrostatic discharge (ESD)   **(8 marks)**

   b) Briefly describe the POST Process.   **(2 marks)**

   c) Describe the following types of memory.
   i)   DRAM

   ii)   SRAM

   iii) EPROM   **(6 marks)**

   d) List any 2 memory banks that are likely to be found on a computer motherboard today.   **(2 marks)**

   e) Describe how you would access the MS-D0S Command prompt from a windows operating system   **(2 marks)**

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f) With valid examples provide the use of the following MS-DOS commands;
   i) EDIT
   ii) TYPE **(4 marks)**

g) Provide a description on the assembly procedure of the following hardware components:
   i) DVD Drive
   ii) Power supply unit **(6 marks)**

Q2. a) For each of the file systems; FAT16, FAT32, NTFS; state:

   i) 1 operating system that uses each of the file system. **(3 marks)**

   ii) The maximum partition size that is supported by each of the file systems. **(3 marks)**

   iii) 1 feature of each of the file systems. **(3 marks)**

   iv) 1 disadvantage of each of the file systems. **(3 marks)**

b) Briefly describe 4 items that can be configured from the CMOS settings. **(8 marks)**

Q3. a) Describe the use of the following components within a windows operating system environment.
   i) Device manager
   ii) Windows registry
   iii) Windows control panel
   iv) Windows task manager
   v) Microsoft Management Console (MMC) **(10 marks)**

b) Describe the interfaces of the following components.
   i) Hard disk
   Ii) Mouse
   iv) Printer
   v) Keyboard
   vi) Screen **(10 marks)**

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Q4.　a)　Using valid examples, identify the use of the following MS-DOS command
　　　　　i)　MKDIR

　　　　　ii)　Copy

　　　　　iii)　Move

　　　　　iv)　Copy CON

　　　　　v)　REN　　　　　　　　　　　　　　　　　　**(10 marks)**

　　b)　Describe the features of any **THREE** antivirus programs you are aware of.
　　　　　　　　　　　　　　　　　　　　　　　　　　(6 marks)

　　c)　Describe the role of the BIOS in a computer system.　　**(4 marks)**

Q5.　a)　List and describe the functions of any **FIVE** key components used in assembling a new computer system.　　　　　　**(10 marks)**

　　b)　State the interface of each of the components mentioned in (a) above.
　　　　　　　　　　　　　　　　　　　　　　　　　　(5 marks)

　　c)　Describe the procedure of installing window operating system in a new machine that had no other operating system. Describe only the key initial stages.　　　　　　　　　　　　　　　　　**(5 marks)**

END