



# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

**A. M. E. C. E. A**

**MAIN EXAMINATION**

**MAY - JULY 2015 TRIMESTER**

**FACULTY OF ARTS AND SOCIAL SCIENCES**

**DEPARTMENT OF DEVELOPMENT STUDIES**

**REGULAR PROGRAMME**

**SDS 214: CONFLICT RESOLUTION AND MANAGEMENT**

P.O. Box 62157  
00200 Nairobi - KENYA  
Telephone: 891601-6  
Fax: 254-20-891084  
E-mail: academics@cuea.edu

**Date: JULY 2015**

**Duration: 2 Hours**

**INSTRUCTIONS: Answer Question ONE and ANY OTHER TWO Questions**

- Q1. a) Define the following concepts
- i Reconciliation.
  - ii Arbitration.
  - iii Peace making.
  - iv Transformation. **(10 marks)**
- b) Explain the life cycle of conflicts. **(10 marks)**
- c) Write short notes on the following terms.
- i Assertive behavior
  - ii Avoiding
  - iii Conciliation
  - iv Collective bargaining. **(10 marks)**
- Q2. a) State and explain gender dimensions of Kenyan conflicts. **(10 marks)**
- b) Discuss the role of the church and media in conflict management. **(10 mark)**
- Q3. Critically describe how you can apply peace between two or more states on conflict over border. **(20 marks)**

- Q4. a) Illustrate how institutional conflicts occur. **(10 marks)**
- b) Truly the church is the role model of conflict resolution. Discuss. **(10 marks)**
- Q5. a) Outline and explain FOUR types of conflicts. **(10 marks)**
- b) State and discuss FOUR styles of conflict. **(10 marks)**

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