



# THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

**A. M. E. C. E. A**

P.O. Box 62157

00200 Nairobi - KENYA

Telephone: 891601-6

Ext 1022/23/25

**MAIN EXAMINATION**

**JANUARY – APRIL 2022**

**FACULTY OF SCIENCE**

**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**

**REGULAR PROGRAMME**

**LIS 403: EVALUATION OF LIBRARY AND INFORMATION SERVICES**

**Date: APRIL 2022**

**Duration: 2 Hours**

**INSTRUCTIONS: Answer Question ONE and any TWO Questions**

- Q1 a) Explain three reasons that are influencing librarians to evaluate library services. **(6 marks)**
- b) Explain five types of evaluation research **(10 marks)**
- c) Explain five drivers behind performance measurement of library services **(10 marks)**
- d) Identify and explain two principles of evaluation **(4 marks)**
- Q2 Discuss any four criteria for measuring the effectiveness of library services **(20 marks)**
- Q3 I) Discuss any two data collection techniques in an evaluation research **(10 marks).**
- II) Discuss two types of evaluation research designs **(10 marks)**

Q4 a) Identify ten steps involved in conducting an evaluation study **(10 marks)**

b) Discuss two methods of evaluating library collections **(10 marks)**

Q5 a) Identify five ways of communicating evaluation research findings **(5 marks)**

b) Discuss any three specific contents that should be included in an evaluation research report **(15 marks)**

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