



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

A. M. E. C. E. A

P.O. Box 62157

00200 Nairobi - KENYA

Telephone: 891601-6

Ext 1022/23/25

MAIN EXAMINATION

SEPTEMBER –DECEMBER 2021

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT & SOCIAL STUDIES

REGULAR/ODEL PROGRAMME

SDS 407: SOCIOLOGY OF SOCIAL SERVICE DELIVERY SYSTEMS

SSW 405: SOCIOLOGY OF SOCIAL SERVICE DELIVERY SYSTEMS

SSO 411: SOCIOLOGY OF SOCIAL SERVICE DELIVERY SYSTEMS

Date: DECEMBER 2021

Duration: 2 Hours

INSTRUCTIONS: Answer Question ONE and any TWO Questions

Q1. Examine and discuss key attributes of an effective service delivery system among the developing nations **(30 marks)**

Q2. Compare and contrast the following sectors of service delivery: **(20 marks)**

1. Public sector
2. Private sector
3. Voluntary

Q3. (a) Differentiate the following concepts as used in service delivery:

Equity and equality **(5 marks)**

(B) Discuss strategies that governments in less developed countries can institute to ensure fairness in distribution of resources among their citizens **(15 marks)**

- Q4. (a) Highlight key challenges facing the transport sector in Kenya (10 Marks)
(b) Suggest possible solutions to the challenges cited above (10 marks)
- Q5. In reference to the socio-cultural challenges facing the girl child education in Sub Saharan Africa, discuss how the term “ education for all “ can be made a reality (20 marks)
- Q6. Discuss and make a justification for various cash transfer programs in Kenya (20 marks)

END