



THE CATHOLIC UNIVERSITY OF EASTERN AFRICA

A. M. E. C. E. A

MAIN EXAMINATION

SEPTEMBER –DECEMBER 2021

FACULTY OF ARTS AND SOCIAL SCIENCES

DEPARTMENT OF PSYCHOLOGY

REGULAR PROGRAMME

BCP 307: ORGANIZATIONAL PSYCHOLOGY

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Date: DECEMBER 2021

Duration: 3 Hours

INSTRUCTIONS: Answer Question ONE and any THREE Questions

- Q1. a) Explain the concept of organizational behaviour (5 marks)
b) Describe the key components of communication (10 Marks)
c) Describe the stages of team development (10 marks)
- Q2. Examine the significance of managing diversity in an organization (15 marks)
- Q3. Evaluate the task- maintenance classification of role structure of teams (15 marks)
- Q4. Discuss the theories that explain managerial styles and motivation of workers in organizations (15 marks)
- Q5. Examine the various leadership models in organizations (15 marks)
- Q6. Analyze the various causes of occupational stress and their management (15 marks)

END